



Error Management

Workplace: 10100, Rabat

Apply online!

What to expect:

- Responsible for an OEM's error management.
- Main interlocutor between OEM, consortium and supplier in the Error-Telcos.
- Monitoring of the error database (e.g. eliminate redundant tickets, verify that error management timings are met, etc.)
- Distribution of the errors to be verified in each SW.
- Distribution to the FOs of the errors with Open Requests from the supplier
- Distribution to FOs of tickets opened by other areas
- Weekly distribution of errors to be clarified, completed, etc.
- Review that tickets are properly opened and have all the necessary information to be analyzed
- Reporting on the status of errors
- Management and maintenance of reports made with Business Objects
- Management of external complaints to infotainment (WiFa, SoFa, EG, GQ, customer complaints, etc.) and internal (Test Drives of dep., management, group leaders, etc.)
- Performing relevant How-to (e.g. how to open tickets, etc.)
- Preparation and leadership of internal Error-round (HOT FIX)

What you bring along:

- Bachelor's degree in Engineering, Information Technology, Computer Science, Industrial Automation, or a related field.
- Able to work in repetitive tasks (Error tracking)
- High Visual Basic programming skills, databases link management also from SAP
- **Medium level in Spanish is mandatory along with good English level.**
- High communications skills (He/she will be in touch with a high number of roles Function Owners, Project Leaders etc...)

- Prioritization/Escalation of errors to consortium and supplier
- Participation in OEM Error-Management forums of other areas
- Development of new test reports unifying different information sources (Capable to program in Visual Basic language)

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Bertrandt Technologie Morocco offers you opportunities in the automotive sector (body in white, interior and exterior, layout, powertrain, and electronics). Moreover, we are also present in interdisciplinary field such as project management, quality management, supply chain/industrialization and validations.

What we offer:



Responsible Tasks



Mobile work



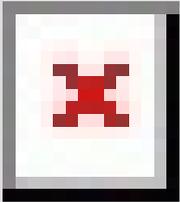
Freedom to work independently



Networking throughout the group



Employee events



Contact:

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