



Warranty Claims with German

Workplace: 55002, Sibiu

Apply online!

What to expect:

- Warranty Claims and Service Inclusive Program Assessment where you will have to do the following:
 - Automated Processing Oversight
 - Manual Assessment
 - Correction, Rejection, or Credit
 - Technical Understanding
 - Language Skills
 - Time Management/ Prioritization
- Evaluation of Authorizations for Repairs where you will have to do the following:
 - Goodwill Payment Authorization
 - Technical Evaluation
 - Quick Response Time
- Consultancy Tasks, Analytics, Reporting where you will have to do the following::
 - Consultancy Support
 - Analytics and Reporting
- Alignment and Status Updates
- Ticketing System Utilization
- General Recommendations where you will have to do the following::
 - Continuous Training

What you bring along:

- Vehicle mechanic/mechatronics technician with relevant commercial vehicle experience, master craftsman/technician, as well as additional commercial knowledge
- Good product knowledge of MAN and NEOPLAN vehicles and experience with after sales requirements
- Experience in dealing with warranty issues
- Good IT skills in MS Office, HOST applications and SAP R/3
- Assertiveness and communication skills
- Independence and high motivation
- Good knowledge of English and German (mainly reading) Language level B2
- Independent and structured way of working
- Ability to work in a team.

- Feedback Mechanism
- Process Optimization
- Documentation Best Practices

What we offer:



Contact:

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