



Error Management Specialist with German - hybrid

Workplace: , Cluj-Napoca

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What to expect:

- Fault management for mobile online service development.
- Lifecycle management of vehicle projects for all defects (prioritization, clarification, forwarding, etc.).
- Maintenance of the defect database.
- Participation in customer meetings (status reports, identification of "showstoppers").
- Management of international distributed teams (tickets and reports verification).
- Checking the quality of changes and problems description.

What you bring along:

- You have a degree in the fields of Economics, Human resources or Technical.
- Experience in Customer support field (or similar) and problem management systems for minimum 2 years.
- Good communication and assertive attitude.
- Good understanding of concepts like processes and product life cycle .
- Technical know-how not really necessary, but does no harm.
- Advanced English language knowledge are required, German nice to have.

The Bertrandt Group has been providing solutions for research and development for the international automotive industry for over 50 years. From the incipient phase to the production phase, our company implements the ideas in services, accompanies and supports the peripheral fields of the companies in the construction industry of machines and installations, in the electrotechnical industry, energy. aeronautics as well as the medical industry.

As one of the top employers, we are also one of the preferred addresses for applicants. Providing careers for motivated engineers who are prepared to give their best.

What we offer:



Mentoring program



Flexible working hours



Training on-the Job



Attractive compensation



Bonuses



Team-oriented work



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